

APPENDIX 1

SERVICE SUMMARIES

AGREED ACTIONS DUE 01 OCTOBER 2017 – 31 DECEMBER 2017

SERVICE	Complete	Delayed but rescheduled	Superseded	Total
COMMUNITY & CULTURE	5	0		5
CUSTOMER & SUPPORT SERVICES	2	0		2
ECONOMIC DEVELOPMENT	1	1		2
EDUCATION	2	1	1	4
GOVERNANCE & LAW	2	0		2
IMPROVEMENT & HR	2	0		2
ROADS & AMENITY SERVICES	2	0		2
STRATEGIC FINANCE	4	0		4
TOTAL	20	2	1	23

AGREED ACTIONS DUE AFTER 31 DECEMBER 2017

SERVICE	Complete	On Course	Total
ADULT CARE	0	1	1
COMMUNITY & CULTURE	0	1	1
EDUCATION	1	1	2
GOVERNANCE & LAW	0	3	3
IMPROVEMENT & HR	2	3	5
ROADS & AMENITY SERVICES	0	3	3
STRATEGIC FINANCE	0	4	4
TOTAL	3	16	19